



Robina Floors Floor Care Guidelines

Robina Floors Inc. is among the easiest to keep clean and with proper care their beauty will endure for decades. The tips below are intended to help you care for and prevent damage to your Robina Floors floor.

- **Don't Damp Mop—Water and Our floors don't mix!** Use only the manufacturer's recommended cleaning products, such as Bona Kemi hardsurface cleaner on your Robina Floors. Our floors require a relative humidity similar to your personal comfort levels to limit cracking and swelling over time. Limiting excessive heat and moisture will ensure that your floors perform as they should.
- **Dust Mop—Use a good dust mop—**one with a 12 to 18 inch cotton head—and a special dust mop treatment. Spray the treatment onto the mop head, not the floor.
- **Sweep—**Brooms with fine, exploded ends trap dust and grit effectively.
- **Vacuum Regularly—**Small stones, mud and gritty dirt tracked in from outside can damage our floor's finish. To help combat this, use long bristle welcome mats placed at all outside entrances for people to wipe their feet before stepping on the floor. Also, when vacuuming use a bristle brush attachment. Don't use vacuums with beater bars. Canister vacuums with special bare floor attachments are the best way to get rid of dirt and dust.
- **Use the Proper Chair Glides—**Narrow wheels, sharp furniture legs and metal furniture legs can scratch and dent Robina Floors. Any furniture that rests directly on top of a Robina Floors floor should have felt protectors under all its feet.
- **Don't Use Oil Soaps—**There are many over the counter oil-based soaps and wax-based cleaning products that may damage or dull the finish of your floor. The best suggestion is to only use the manufacturer's recommended cleaning products on your Robina Floors flooring.
- **Wipe Spills Immediately—**When accidents happen and liquid is spilled on your Robina Floors floor, you should use a paper towel to immediately clean up and dry the affected area.
- **Furniture—**Lift the furniture to move it, avoid dragging. The legs of furniture should have felt on the bases to prevent scratching as the furniture moves with use. Take caution when moving heavy objects across Robina Floors; it is preferable not to drag things on the floor, but if one must then lay down a blanket or other item that will slide easily for the item to rest on.
- **Shoe Marks—**The biggest cause of floor damage is what is on one's feet; make sure your shoes are not exceedingly dirty, be cautious of walking in high heels or cleats across Robina Floors, and black rubber soles can leave marks which will require friction to remove.
- **Pets—**The previous statement also applies to your household pets! Keep your pets' nails trimmed so they do not scratch up the Robina Floors, and your pets' dishes should sit on a nonslip rubber mat to keep the food and water off the floor.
- **Sunlight—**Robina Floors are natural products that are affected by light. Both artificial and natural light can change the color of your Robina Floors over time. Window coverings can help prevent or retard this color change
- **Further Information –** Please visit the NWFA (National Wood Flooring Association) website at www.nwfa.org.